



# IT Technician

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OFFICIAL ACADEMIC PROSPECTUS & CURRICULUM GUIDE

**NQF Level:** Industry Certification | **Credits:** N/A

**Delivery:** Physical Learning

**Print Date:** April 19, 2026

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## PROGRAMME OVERVIEW

PROGRAMME DURATION	4 Months
ACADEMIC LEVEL	Industry Certification
TOTAL CREDITS	N/A
SAQA REGISTRATION	Pending
MODE OF DELIVERY	Physical Learning
TOTAL INVESTMENT	<b>R 9,000</b> (Registration Deposit: R 799)

### Executive Introduction

Absolutely nothing happens in the world of technology without the physical hardware to support it. Our IT Technician programme is a physical, 'Hands-On' immersion into the world of enterprise hardware and elite workbench skills. This course is designed for the individual who loves to get their hands on technology—disassembling, repairing, and optimizing the physical tools of the modern corporate office environment.

Participants will master the rapid teardown and reassembly of workstations, the installation of high-speed rack servers, and the maintenance of critical office peripherals. The curriculum emphasizes 'Bench Efficiency and Electrical Safety,' teaching you how to diagnose hardware failures with surgical precision while maintaining strict anti-static (ESD) protocols. We focus entirely on the 'Physical Reliability' of IT systems—ensuring the hardware stays up so the software can run.

Through intensive, grueling workbench labs, you will physically repair real enterprise equipment and manage standardized software image deployments. You will graduate as a certified, battle-tested Technician ready to join the on-site support teams of hospitals, schools, and corporate headquarters, possessing the high-stakes physical skills that keep the world's technology functioning without interruption.

## PURPOSE OF THE LEARNING PROGRAMME

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To produce the world's most skilled, efficient, and reliable physical hardware technicians. The primary purpose of this track is to ensure that organizations have the 'Hands-On' expertise required to maintain and protect their physical digital estates.

To master the art of rapid hardware diagnosis and component repair. We aim to train professionals who can minimize technical downtime by identifying and fixing physical failures in minutes, not hours, ensuring absolute business continuity.

To promote strict adherence to international electrical and data safety standards. The objective is to produce technicians who understand the severe risks of physical work, protecting both the expensive equipment and the human users from potential harm.

To address the critical global shortage of workbench-ready technical talent. This programme provides the rigorous physical training required to meet the exceptionally high standards of modern IT service providers and corporate field-engineering teams.

To increase the technical resilience of local and global organizations. By training individuals who can physically maintain and upgrade equipment, we are helping businesses drastically reduce their dependency on expensive external service level agreements.

## MODULE BREAKDOWN

### **Module 00: Orientation & Student Portal Onboarding**

Mandatory setup: Email, Portal, Labs & PoE guidelines.

### **Module 01: Workshop Safety & Tools**

Comprehensive mastery and practical application of workshop safety & tools aligning with industry standards.

### **Module 02: PC Assembly & Disassembly**

Comprehensive mastery and practical application of pc assembly & disassembly aligning with industry standards.

### **Module 03: Peripheral Configuration**

Comprehensive mastery and practical application of peripheral configuration aligning with industry standards.

### **Module 04: Network Cabling & Testing**

Comprehensive mastery and practical application of network cabling & testing aligning with industry standards.

### **Module 05: Software Deployment & Imaging**

Comprehensive mastery and practical application of software deployment & imaging aligning with industry standards.

### **Module 06: WIL: On-Site Support Rotation**

Comprehensive mastery and practical application of wil: on-site support rotation aligning with industry standards.

## NEXT STEPS & APPLICATION

Ready to definitively advance your professional trajectory? Formal applications are currently open for the upcoming academic cycle. To securely guarantee your placement in the next intake for **IT Technician**, please complete our online application process or contact our admissions advisory team directly.

### CONTACT ADMISSIONS

**Official Email:** [apply@softkingsacademy.co.za](mailto:apply@softkingsacademy.co.za)

**Academy Website:** [www.skacademy.co.za](http://www.skacademy.co.za)

**WhatsApp:** +27 69 271 9901

**Tel:** +27 21 1097 366 | +27 12 004 3732 | +27 70 5422 373

### DIGITAL STUDENT PORTALS

**Studentzone:** [portal.skacademy.co.za](http://portal.skacademy.co.za)

**Exam Centre:** [exams.skacademy.co.za](http://exams.skacademy.co.za)

**Verify Certificate:** [skacademy.co.za/verify-certificate](http://skacademy.co.za/verify-certificate)

**APPLY ONLINE NOW**

SOFTKINGS ACADEMY IS FORMALLY COMMITTED TO PROVIDING INDUSTRY-LEADING, ACCREDITED SKILLS DEVELOPMENT.

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INFORMATION CONTAINED WITHIN THIS PROSPECTUS IS CORRECT AT THE TIME OF PRINTING.